APPENDIX 1 TAB A COMMUNICATIONS

PURPOSE

To outline the telecommunications support for the state Logistics Center and the donated goods and services management activity.

CONCEPT OF OPERATIONS:

- A. The Washington State Military Department, Emergency Management Division (EMD), Telecommunications and Warning Section, will coordinate the establishment of telecommunications support for the state Logistics Center and donated goods and services management activities.
- B. Should the state's Logistics Center and donated goods and services activities be established, the Federal Emergency Management Agency (FEMA) designated "800" number will be requested for activation. The number will be announced to the public.
- C. Upon activation of the Logistics Center, telecommunications services will be established to provide the center both voice and data capabilities to the state Emergency Operations Center (EOC), local jurisdictions, and FEMA National's communication center.
- D. In addition to telephone services, two-way radio communications will be provided, as necessary. Radio communications support will be primarily provided through the use of amateur radio.
- E. Telecommunications capabilities at the Logistics Center will be:
 - 1. Commercial telephone services (voice and data).
 - 2. Two-way radio communications systems for the following:
 - a. Back-up/alternate communications with the state EOC.
 - b. On-site.
 - c. Other state, local jurisdiction, federal, and private agencies, as required.
- F. The responsibilities for providing communications support are:
 - 1. Military Department, Emergency Management Division

Coordinates telecommunications support for the Logistics Center.

- 2. Local Jurisdictions or Organizations
 - Coordinates telephone service with the local telephone exchange serving the area.

- b. Provides two-way radio communications support, as needed.
- c. Uses amateur radio in accordance with the state Radio Amateur Civil Emergency Services (RACES) Plan.

3. State Agencies

Per ESF 2, Telecommunications, provide, if requested and resources are available, communications support to the Logistics Center.

4. Federal Emergency Management Agency

- a. Activates the designated 1-800 number, when requested.
- b. Provides support as requested, per the Federal Response Plan.